

**Patient Participation Group (PPG)**  
**Meeting Minutes**  
**Wednesday 17<sup>th</sup> February 2021 at 11am**  
**Mitchley Avenue Practice**

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Attendees: Meryl Doherty (Practice Manager)                      Apologies: Harriet Bedall-Pearce  
Pat McGill (Chair)  
Roger & Helen Wiggins (Patients)  
David Scott (Patient)  
Arnold Butler (Patient)  
Sue Fairchild (Patient)  
Jean Watkins (Patient)  
Jennifer Bates (Patient)  
Brian Fox (Patient)  
Jenny Banner (Patient)  
Donna Coleman (Patient & Minute Taker)

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1.     **Welcome & Introduction**

PM opened the meeting by thanking all attending participants, relaying apologies received and ran through the agenda.

2.     **Co-vid 19 Vaccinations**

Meryl confirmed that they had now offered all 70+ patients, carers and people with medical conditions the vaccination.

There are currently two vaccinations sites being used:

The Old Coulsdon Church (Pfizer) & The Southam Park Medical Practice (Astra Zeneca)

Mitchley Avenue is the first group in Croydon to start the vaccinations process.

First cohort have since also received their second jab.

A link is going to be sent out to people so that they can book their own vaccination appointment.

There has been no reported wastage of the vaccinations to date.

There are 5 practices operating out of Old Coulsdon Church.

The practice has a last-minute list of patients to come in for their vaccination. PM enquired as to whether the surgery had enough manpower to chase up these patients. MD advised there was a new Care Co-ordinator that was assisting with this process.

AB mentioned he had received a vaccinations appointment from Epsom Downs and not the surgery. MD advised sometimes the notification only becomes available from the surgery the day before and the systems outside of the surgery are not always updated immediately, hence possible duplicate

appointments. Epsom are also able to offer second jabs as vaccination delivery is guaranteed, unlike the surgery, hence harder to manage.

JW thanked Meryl and Mitchley Avenue Practice for all their vaccinations work, which was also agreed with by all participants.

SF enquired whether any one had declined the offer of a vaccination. MD advised younger carers seem to be dubious, but generally uptake was good. A note is logged on your file if you decline.

### 3. **Practice News**

MD confirmed that Dr Kay would not be rejoining the surgery as he is to concentrate of out of hours work at the hospital. However, Dr Lina Patel and Dr John Trench will be taking over as from 1/3/21. Dr Woolf's health was enquired about, and it was explained that he was self-isolating due to a routine heart operation due soon. Best regards were relayed from all participants.

As from 1/3/2, the surgery's half day will change from a Tuesday afternoon to a Wednesday afternoon, to coincide with other Croydon Practices, which is used for GP training. Dr Trench will now cover all day Tuesday.

PM enquired about the Patient Access app and online booking system. Many participants had trialed this and found it to be extremely easy and useful. My GP app was also mentioned and used with good feedback. DC enquired about medical history not showing on Patient Access, DM advised this had to be specifically requested through the practice due to security reasons.

HW asked whether patient numbers have increased since the surgery was voted the top practice in Croydon. DM advised that if people move into the area and are in the catchment area, they will still be accepted.

PM asked about the CGC inspection and the damning report regarding the surgery. MD advised that due to the pandemic, this update had since taken a back seat, but would take up again once things get back to normal.

### 4. **Social Prescribing**

PM enquired as to any contact had been made with Paul Macy. Steph is still available at the surgery as a Social Prescriber if needed.

The meeting ended at 11.35pm.

**The next meeting date is Wednesday 19th May @ 11am, venue tbc.**